

CHELSEA *Hotel*

TORONTO

ADDRESS:	33 Gerrard Street West, Toronto, ON M5G 1Z4
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WEBSITE:	www.chelseatoronto.com
OPENING DATE:	October 15, 1975
OWNERS:	Langham Hospitality Group
MANAGEMENT:	Josef Ebner, RVP – Canada & Managing Director Ron Pellerine, General Manager
LOCATION:	The Chelsea Hotel is located on the corner of Yonge and Gerrard Street West, minutes away from College Subway Station, in the heart of downtown Toronto.
DESCRIPTION & HISTORY:	As Canada’s largest hotel with 1,590 rooms, the Chelsea Hotel, Toronto, is centrally located and just steps from the city’s best shopping districts, world-class theatres, vibrant nightlife and exciting attractions. A full-service urban resort, the Chelsea Hotel has room types to suit everyone and the hotel offers three restaurants and lounges, separate adult and family recreation areas and pools – including “Corkscrew” – downtown Toronto’s only indoor waterslide. As premier family destination, the hotel offers a full range of services uncluding the Family Fun Zone with Camp Chelsea, Kid Centre and Club 33 Teen Lounge. The Chelsea Hotel, Toronto is an independent property as part of the Langham Hospitality Group’s international portfolio of hotels and resorts. For more information about the Chelsea Hotel, Toronto, please log on to

www.chelseatoronto.com. Follow us on Facebook, Twitter and YouTube.

GROUND FLOOR

LOBBY:

Artist in Residence – Award winning Harry Enchin is the Chelsea Hotel's *Artist in Residence* as of 2014. His pieces are currently displayed in both the lobby and E|CLUB Lounge for guests to enjoy. *TorontoTime* is a series of photo-based collages that digitally combine City of Toronto Archive source material from the first half of the twentieth century blended with modern day images of the identical locations.

ROOMS:

Chelsea Room – Starting from a generous 275ft², many of the 670 Chelsea Rooms include an additional balcony space, as well as a variety of bed configurations.

Deluxe Room – A total of 765 Deluxe rooms represent 315ft² of contemporary comfort. Most Deluxe accommodations include a private balcony and are available with two double, queen or king beds.

Club Room – Measuring in at a spacious 315ft², there are 70 Club Rooms include privileges such as nightly turndown service and access to private lounge. Guests can also take full advantage of the complimentary breakfast and evening appetizers.

Studio Kitchenette – There are 44 Kitchenette rooms that provide 353ft² of exceptional space. Perfect for families – equipped with fridges, stoves and microwaves these rooms are designed for optimum personal convenience.

SUITES

One-bedroom Suite – Comprising a separate living area and bedroom, each beautifully designed suite includes a private balcony. Featuring quality and comfortable furnishings, the one-bedroom suites emanate warmth and the individuality of a private residence.

Family Fun Suite – These two-bedroom suites are perfect for families looking for an all-in-one accommodation. There are family-friendly extras for this suite, including a kids' creative corner, DVD and Xbox with free access to video games and movies. Also provided are bunk beds and

a pull-out sofa to ensure larger families stay in comfort. Kids also have access to the Family Fun Zone on the second floor, catering to toddlers and teens. This includes a family pool showing off a 130ft indoor “Corkscrew” waterslide, Kid Centre and Club 33 Teen Lounge.

BUSINESS SUITE:

A total of nine business suites are available at the Chelsea designed specifically for corporate gatherings of up to 10 colleagues. Each business suite is available for a minimum of four hours per day and can be extended for overnight stays. The business suite includes:

- Standard boardroom configuration
- State-of-the-art audio-visual equipment available
- Comprehensive office supplies
- Complimentary high speed Internet access
- Lounge area
- Wet Bar
- Balcony access

**FULLY MODIFIED
ACCESSIBLE ROOMS:**

- Accessible accommodations for people with disabilities
 - BEDROOM
 - Wider width doors
 - Safety bars
 - Handheld shower heads
 - Located close to elevator
 - Doorway is 34 inches wide/passway is 31 inches wide
 - Thermostat, closet rods & peepholes are lowered
 - Phone next to bed
 - Pull down handles on door
 - Strobe lighting fire alarm for the hearing impaired
 - BATHROOM
 - Roll in shower and bench
 - Doorway is 34 inches wide/passway is 31 inches wide
 - Towel bar lowered
 - Spacious bathroom
 - No barrier under sink
 - Long handles on sink taps

- Hand-held shower
 - Raised toilet seat
- Accessible Services available:
 - TTY Typewriter
 - Clock control Centre
 - Bed Shaker
 - Telephone (volume control apparatus)
 - Doorknockers (available upon request)

**COMPLIMENTARY
HOTEL SERVICES:**

- 24-hour Concierge service
- Complimentary WiFi throughout hotel with the exception of banquet and meeting space
- Base High-Speed Internet access in all guestrooms

**GUESTROOM
SERVICES/
AMENITIES:**

- 24-hour Concierge service
- Laundry and dry-cleaning services
 - Overnight laundry and dry-cleaning services (Ask our Bell Desk for details)
 - Self service, coin operated laundry within the 2nd Floor Family Fun Zone.
 - Laundry detergent, fabric softener and dryer sheets available for purchase
- Underground Guest Self and Valet Parking (additional charges apply)
- Language translation – Multilingual team members
- Allow small-medium sized cats and dogs to stay in rooms (additional charges apply)
- Children under 3 *Imagine That Child Care Services* supply high quality babysitting services (additional charges apply)
- Playpens, highchairs, booster seats, bandages (available upon request)

DINING

Monarchs – This live and energetic pub is downtown Toronto's must-visit live music venue. Arrayed with HD televisions and bringing in live bands playing jazz, blues or

rock performances six nights a week. Teamed up with Young Lions Club brings musical talent at the hotel. Available from 5pm-11pm, the extensive à la carte menu features contemporary pub fare including delicious starters, hearty mains and tempting desserts, while a special late-night menu is available from 11pm to 1am. Guests can also sip samples from Monarchs Pub's impressive range of domestic and international brews, featuring Mill Street beers on tap.

Market Garden & Express|o Coffee Bar – Newly renovated Market Garden featuring Express|o Coffee Bar is grab-and-go, market-style atmosphere. Create salads of choice or have hot and cold meals prepared from the skilled chefs. Choose from a wide range of prepared soups, sandwiches, pizzas and baked goods. Dine inside or outside on the hotel's seasonal outdoor patio.

T|Bar – The latest addition to the hotel a varied à-la-carte menu prepared from local ingredients. Executive Chef Brian MacAskill has introduced a homemade Caesar mix – a highlight item at T|Bar. T|Bar features an Indian lunch buffet made from scratch and also offers Brunch every Sunday from 11AM-2PM with a wide variety of choice including vegetarian and gluten-free options.

Accessibility for Ontarians with Disabilities Act (AODA) Menus – Proudly optimizing menus for individuals who:

- Have low vision
- Blind and partially sighted
- Individuals with Dyslexia

RECREATION & SERVICES:

Exert Fitness Centre & Pool on Deck 27 – The Fitness Centre includes cardio-challenging equipment featuring treadmills, elliptical trainers, as well as a range of free

weights for strength and muscle training. There is also a separate male and female sauna.

Deck 27's heated indoor swimming pool and whirlpools is a great way to relax. An additional facility includes a seasonal outdoor sundeck that really highlights the city's skyline while unwinding on warm summer afternoon and evenings.

Family Fun Zone & Family Pool – This heated indoor pool and whirlpool are ideal for youngsters; featuring Toronto's only indoor waterslide "Corkscrew". (Guests must be 3'8" to use the waterslide. Life jackets are not provided by the hotel).

Kid Centre – Part of the Family Fun Zone, the Kid Centre focuses on providing educational and engaging activities. Painting, Wii games, or sample the range of arts and crafts supplies. A babysitting service is offered (at an extra charge).

Club 33 Teen Lounge – Equipped with two LCD flat screen televisions, two Xbox 360s, a foosball and pool table as well as various arcade games and air hockey.

Camp Chelsea – During the March Break and summer holiday periods, the Chelsea Hotel operates this fun and fully supervised day camp for children aged five to 12. It ranges from a variety of activities from 9AM-5PM.

Birthday Parties – Chelsea Hotel, Toronto celebrates birthdays from personalized cakes and goodie bags to balloons and snacks. The birthday celebration is brought to life by the hotel's birthday party coordinator.

Additional Services –

- Children under 3 *Imagine That Child Care Services* supply high quality babysitting services (additional charges apply)
- Playpens, highchairs, booster seats, bandages (available upon request)

Visit the Chelsea hotel's page for more information on hours of operation:

<http://chelsea.eatonhotels.com/family/eatonchelsea-family-fun-zone.htm>

**ELMWOOD SPA &
FITNESS CENTER:**

Located within walking distance of the hotel, Elmwood Spa offers a wide array of face, body and wellness treatments in a tranquil environment. Chelsea guests receive discounts on the spa's à la carte menu. Advanced bookings for packages and treatments can be made by calling 1.877.284.6348.

The Fitness Centre features cardio challenging equipment such as treadmills, elliptical trainers, and a wide range of free weights for strength and muscle training. Also included in the Fitness Center are separate male and female saunas for post-workout relaxation.

E | CLUB LOUNGE:

Situated on the 27th floor and only accessible to guests staying in Club Rooms, the lounge is open daily offering an elegant atmosphere to read newspapers or magazines, flat screen TV and complimentary WIFI. A deluxe complimentary breakfast and complimentary evening hors d'oeuvres are included, as well as alcoholic and non-alcoholic beverages at a nominal charge.

**GUEST FLOOR
EVENT ROOMS:**

Incorporating over 24,000ft² of event space, the Chelsea Hotel offers a number of rooms that suit every type of function.

Churchill Ballroom – Measuring at 5,200ft² with the capacity to fit 550 guests in a reception setting. This room is easily configured into a wedding reception, an annual general meeting, trade conference or a sit-down dinner.

Mountbatten Salon – Located on the second floor, the hotel's second biggest ballroom spans 4,260ft² and can host up to 320 guests for a sit-down banquet or 70 colleagues in a boardroom setting. This room overlooks the hotel patio, making it the ideal venue for pre-vent cocktails.

The Carlyle Room – At 1,200ft² seating up to 100 guests, The Carlyle Room can be configured into a theatre style setting or an intimate sit-down dinner. Of the Chelsea's 22 breakout rooms, it features expansive windows that maximize natural light during the day and showcase the glittering lights in the evening.

The Baker Room – At 832ft² (26 x 32), it can seat up to 50 people for dinner or 26 people in a boardroom style. This room includes a large foyer available for registration and buffet service; great for private dinners, or full day meetings and receptions.

The Wren Room – Available for an evening gathering or social function, this large meeting space spans 1,400ft² and can seat up to 120 people in a theatre styled arrangement.

To see capacities visit:

<http://chelsea.eatonhotels.com/meetings/business-venue-capacities.htm>

AREA ATTRACTIONS/ PARTNERS:

'Show Your Key & Save' Partners:

Guests can show their room key or visit the Concierge Desk to purchase discounted tickets to the Chelsea Hotel's partners:

To see the full list of partners visit:

<http://chelsea.eatonhotels.com/attractions/chelseahotel-show-your-key-and-save.htm>

ENVIRONMENTAL/ COMMITMENT INITIATIVES:

- **EarthCheck™** – an internationally recognized name programme widely used by travel and tourism industry for the benchmarking and certification of operational practices. The Chelsea Hotel, Toronto received EarthCheck™ Bronze certification.
www.earthcheck.org
- **Eco Resource Management Inc.** – Ongoing partnership by continuing to divert waste stream to recycling
- **Earth Hour & Earth Day commitment**

- **Green Living Show (2009-2015)** – Official Sponsor of North America’s largest green and healthy living show
- **Ontario Culinary Tourism Alliance Partnership**
- **Live Green Toronto Festival** – Official sponsor held in Toronto (2009-2015)
- **SickKids Foundation (Hospital for Sick Children, Toronto)** – Official Sponsor/Partner
- **Hotel Green Team** – made up of colleagues from all departments – meet monthly

AIRPORTS:

- *Pearson International Airport* – approximately 30 km and 30 minutes west of the city centre. Airport limousine services are located on the ground level of Terminal 1 and the arrivals level at Terminal 3.
- TTC Shuttle Bus service to Pearson Airport
Visit the TTC website for full details:
https://www.ttc.ca/Riding_the_TTC/Airport_service.jsp
- *Billy Bishop Toronto City Airport* – A ferry transports passengers from Billy Bishop Airport to Toronto’s west end. The Chelsea Hotel, Toronto is a 10-15 minute taxi ride from the ferry terminal

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MEDIA CONTACT:

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