

CHELSEA HOTEL'S SCOTT DYSON WINS GTHA LIFETIME ACHIEVEMENT AWARD

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TORONTO – Chelsea Hotel, Toronto is proud to announce this year's Greater Toronto Hotel Association (GTHA) Spirit Awards Lifetime Achievement Award recipient, Scott Dyson, a very dedicated employee of the hotel for the past forty years.

For the fifth consecutive year, the GTHA held its Spirit Awards to honor exceptional hotel industry Ambassadors. The event recognized 212 nominees and awarded 18 winners for their outstanding contributions to the industry. The nominees, who are chosen by their respective hotels, are invited to celebrate service within the hotel industry with their fellow hoteliers.

Having joined the hotel in 1976, Scott began his extensive career as a Bellperson and through his hard work, can-do attitude and dedication, he was promoted to Lead Bell Captain, a position he proudly holds to this day. Throughout his tenure at the hotel, his passion for the industry and his consistent, superior service has been well received by both guests and colleagues, making him an Ambassador of the hotel's mission and values. His positive attitude and commitment to guest service is best exemplified in his acceptance speech, "...and there is really only three things that matter. First, you take care of the guests...you take care of the building and you take care of the staff, and then everything else will take care of you." The speech can also be viewed [here](#).

Chelsea Hotel also recognized three other individuals for their outstanding performance and commitment to service, including Liza Roberts for the Administrative Assistant of the year, Cynthia McMillan for the Housekeeper Award and AJ Moody for the Guest Services Ambassador of the year.

For more information about the hotel and its commitment to service, please visit www.chelseatoronto.com or call 1-800-CHELSEA (243-5732). Follow us on



About the Chelsea Hotel, Toronto

As Canada's largest hotel with 1,590 guest rooms, the Chelsea Hotel, Toronto, is centrally located and just steps from the city's best shopping districts, world-class theatres, vibrant nightlife and exciting attractions. A full-service urban resort, the Chelsea Hotel has room types to suit everyone and the hotel offers two restaurants, separate adult and family recreation areas and pools – including the "Corkscrew" - downtown Toronto's only indoor waterslide. As a premier family destination, the hotel offers a full range of services including the Family Fun Zone with Camp Chelsea, Kid Centre and Club 33 Teen Lounge. The Chelsea Hotel, Toronto is an independent property as part of the Langham Hospitality Group's international portfolio of hotels and resorts. For more information about the Chelsea Hotel, Toronto, please log on to www.chelseatoronto.com.



Scott Dyson



(L to R) Josef Ebner, RVP
Canada & Managing Director,
Scott Dyson and Rob Housez,
General Manager



GTHA Spirit Award Winners